Troubleshooter: Slotting (Previously Working Automatically via Scheduler) User Undefined

User undefined error is presented when the User ID used in the script for access to TapeTrack does not exist. This may be due to an typo in the user ID or that someone has deleted it from TapeTrack.

Check that the user ID in the slotting script is correct and still present via TapeTrack TapeMaster User Administration Panel.

Is the User ID Correct and Present



From:
https://docs.tapetrack.com/ - **TapeTrack Documentation**

Permanent link:
https://docs.tapetrack.com/troubleshooting/user_undefined?rev=1510192183

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