Troubleshooter

Update failed. Record is locked and must be unlocked by Administrator

The error `Update failed. Record is locked and must be unlocked by Administrator` is caused by trying to update or move a Volume that has an Update Lock applied to enforce the current state of the Volume remains unchanged.

To update the Volume's status, the Update Lock must be removed by a user with tapemaster rights.

The process to remove the Update Lock depends on what level the Update Lock was applied to.

Update Lock Applied To Individual Volumes

If the Update Lock was applied directly to the Volume level, a L flag will be displayed in TapeMaster in the Flags column.

From:
https://docs.tapetrack.com/ - **TapeTrack Documentation**

Permanent link:
https://docs.tapetrack.com/troubleshooting/volume_lock?rev=1583105417

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